



INSURE YOUR NETWORK INFRASTRUCTURE



D-Link
PREMIUM

Enterprises require 24x7 technical support and advance replacement in case of any hardware failure to meet the mission critical needs of their business network. D-Link Care Premium aims to offer just that

with prompt assistance to enterprise customers in the event of any technical failure to ensure that the network is up & running and thereby boost business efficiency.

Benefits:

- Dedicated technical POC for 24x7 support
- Assured advance replacement
- D-Link offers standby of equivalent unit in case of delay
- Replacement given is 100% tested & certified
- Free technical updates & product health check
- Free one time support for burnt and corrosion issues
- Access to D-Link CRM for logging complaints, tracking products & warranty management

Validity:

Customer shall purchase this premium service during warranty and post warranty.

About D-Link Care Services

www.dlink.co.in/support/
& Email : dlinkcare@in.dlink.com

Support Contact details :

D-TAC – Tel # 1860 233 3999 / +91-832-2856300 & 2856000
Email – helpdesk@in.dlink.com

AR-NBD Support :

visit for details: www.dlink.co.in/nbdsupport
Email: NBD.support@in.dlink.com

Service Centre details :

www.dlink.co.in/support/ and Email :
rma@in.dlink.com



ADVANCE REPLACEMENT NEXT BUSINESS DAY

(AR-NBD) by D-Link is a premium support program designed exclusively for enterprise customers, wherein it offers hassle free quick resolution through a dedicated tech support team, along with advance replacement facility to customer location at zero additional cost.

Benefits:

- FREE* AR-NBD support for one year
- Dedicated customer support help-desk for immediate escalation
- Assured advance replacement service
- D-Link offers standby of equivalent unit in case of delay
- Replacement given is 100% tested & certified with latest FW
- Free one time support for burnt and corrosion issues
- Free technical updates & product health check
- Hassle free shipping & collection through express courier service

Validity:

As Promotional offer currently AR-NBD is free for first year for selected enterprise products for limited period if registered within 30 day of purchase. Customers and Partner shall buy this services during warranty and post warranty as per requirements.

